

# SHFC 2017 GCG PERFORMANCE SCORECARD

SOCIAL IMPACT			
<ul style="list-style-type: none"> <li>14,431 ISFs provided with shelter security (CMP-14,231; HDH- 200)</li> </ul>			10
STAKEHOLDERS	Wt	FINANCE	Wt
<ul style="list-style-type: none"> <li>17,422 ISFs for LOG (CMP-17,222; HDH-200)</li> </ul>	10	<ul style="list-style-type: none"> <li>84% CER achieved</li> </ul>	10
<ul style="list-style-type: none"> <li>14 Partners developed and capacitated</li> </ul>	6	<ul style="list-style-type: none"> <li>28% EBITDA Margin</li> </ul>	10
<ul style="list-style-type: none"> <li>28,972 ISFs assisted through project development process (CMP-18,972; HDH-10,000)</li> </ul>	6	<ul style="list-style-type: none"> <li>Proposed MC submitted to HLURB on the issuance of SHFC certification on the developers' participation for CMP under the balanced housing scheme</li> </ul>	5
<ul style="list-style-type: none"> <li>Achieve 85% Satisfaction Rating on Four (4) Drivers of Satisfaction</li> </ul>	3	<ul style="list-style-type: none"> <li>Issue a Memorandum Circular on the CMP Asset Backed Securities as mode of compliance</li> </ul>	5
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INTERNAL PROCESS	Wt	ORGANIZATION	Wt
<ul style="list-style-type: none"> <li>IRR for Rental Housing signed and Board Approved</li> </ul>	5	<ul style="list-style-type: none"> <li>Readiness Certificate for ISO 9001:2015</li> </ul>	5
<ul style="list-style-type: none"> <li>One Culturally Sensitive Socialized Housing Project Piloted</li> </ul>	5	<ul style="list-style-type: none"> <li>Improvement on the Technical Competencies; 90% of the employees under Beginner level are moved to Developing level by the end of 2017</li> </ul>	5
<ul style="list-style-type: none"> <li>Updated ISSP approved by the Board and submitted to the DICT</li> </ul>	5		
<ul style="list-style-type: none"> <li>90% of HDH applications processed within 100 working days; 90% of CMP applications processed within 50 working days</li> </ul>	10		
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