

# 2018 SHFC Corporate Work Plan



SOCIAL IMPACT		Wt
<b>SM1: Utilization of Housing Subsidies for the Provision of Shelter Security and Improved Housing Quality</b>		<b>35%</b>
<input type="checkbox"/> 24,000/ 52,600 Assistance extended to ISFs		
<i>Subtotal</i>		<b>35%</b>
STAKEHOLDERS	Wt	FINANCE
<b>SM2: Percentage of Satisfied Customers</b>	<b>10%</b>	<b>SM3: Improve Collection Efficiency</b>
<input type="checkbox"/> 90% of respondents gave a Satisfactory Rating		<input type="checkbox"/> 84% CER
		<b>SM4: Increase Net Operating Income (Before Tax and Subsidy)</b>
		<input type="checkbox"/> P120 Million Net Operating Income
		<b>SM5: Improve Budget Utilization Rate</b>
		<input type="checkbox"/> Not less than 90% but not more than 100%
<i>Subtotal</i>	<b>10%</b>	<i>Subtotal</i>
		<b>30%</b>
INTERNAL PROCESS	Wt	ORGANIZATION
<b>SM 6: Improve Support Systems for Effective and Efficient Processes</b>	<b>10%</b>	<b>SM7: Attain Quality Management Certification</b>
<input type="checkbox"/> DICT-Approved ISSP (5%)		<input type="checkbox"/> Attain ISO 9001:2015 Certification
<input type="checkbox"/> Implementation of Phase 1 of DICT-Approved ISSP (5%)		<b>SM8: Percentage of Employees Meeting Required Competencies</b>
<input checked="" type="checkbox"/> Partner Accreditation System (PAS)		<input type="checkbox"/> 100% Completion of all Competency Based Job Description
<input checked="" type="checkbox"/> Human Resource Information System (HRIS)		
<input checked="" type="checkbox"/> Cash Management System (CMS)		
<input checked="" type="checkbox"/> Order of Payment (OOP)		
<input checked="" type="checkbox"/> FMIS Chart of Accounts (COA)		
<input checked="" type="checkbox"/> OSIS – Pre Take out & Post Take out		
<i>Subtotal</i>	<b>10%</b>	<i>Subtotal</i>
		<b>15%</b>