

MFO1: Partnership Building Services

| Indicator | 2013 Target |
|--|--------------------|
| Quantity 1: Number of Partnerships Developed and Institutions Capacitated | 49 |
| Quantity 2: Number of Families of legally organized associations assisted through project development process (CMP + HDH) | 19,600 |
| Quantity 3: Number of Community Associations (HOAs and Cooperatives) trained or capacitated | 189 |
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MFO2: Shelter Security Financing Services

| Indicator | 2013 Target |
|---|---------------|
| Quantity 1: Number of families of legally organized associations of underprivileged and homeless citizens assisted through CMP | 14,900 |
| Quantity 2: Number of organized ISFs living in danger areas assisted thru HDH Program | 2,300 |
| Quantity 3: Unitization of TCT | 2,000 |
| Timeliness 1: Percentage of loan applications processed within turnaround time | 100% |

MFO2: Shelter Security Financing Services

| Indicator | 2013 Target |
|---|-------------|
| Timeliness 2: Average number of working days to process HDH loan applications | NA |
| Financial 1: Amount of loans extended to social housing developers (AKPF loans) | NA |
| Financial 2: Utilization of subsidy (program funds) released by a) NHMFC for CMP and b) DBM for HDH | 100% |
| Financial 3: Collection Efficiency Rate (for CMP) | 80% |
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MFO3: General Administrative Services

| Indicator | 2013 Target |
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| Indicator 1: Automation of System Processes through ISSP | Submission to NCC of ISSP |
| Indicator 2: Consultation to COA on proper booking of transactions involving Trust Agreement between NHMFC and SHFC | Submission of inquiry letter to COA |
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