



Kaagapay ng Komunidad sa Maginhawang Pamumuhay



MEMORANDUM

FOR : **ENFORCEMENT, RISK MANAGEMENT & COMPLIANCE DEPT.**
FROM : **THE INTERNAL AUDIT DEPARTMENT**
SUBJECT : **SHFC JANUARY TO JUNE 2019
ACCOMPLISHMENT REPORT**
REFERENCE : IAD 2019_020
DATE : 26 JULY 2019

Handwritten: 7/26/19
1:40 pm

We are transmitting herewith the audited Updated Status of SHFC Accomplishment based on the Performance Scorecard as Modified by the GCG (January to June 2019).

Signature of Lourdes P. Panaligan
LOURDES P. PANALIGAN
OIC-Vice President

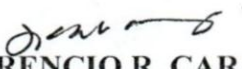
cc: Planning & Policy Department

**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE
PERFORMANCE SCORECARD AS MODIFIED BY THE GCG
(January to June 2019)**

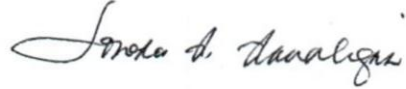
Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SOCIAL IMPACT					
SM 1: Increase Number of ISFs Provided with Housing Finance Assistance	35%	25,000 ISFs	6,499 ISFs	26.00%	0.00%
Sub-Total	35%				0.00%
STAKEHOLDERS					
SM 2: Percentage of Satisfied Customers	10%	90%	Awaiting BAC Resolution approving engagement with UP-NCPAG as consultant for the 2019 CSS through Agency to Agency Arrangement.	0.00%	0.00%
Sub-Total	10%				0.00%
FINANCE					
SM 3: Improve Collection Efficiency Rate	10%	84%	72.97% (January to April 2019)	86.87%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱140 Million	₱61.24 Million (January to April 2019)	43.74%	0.00%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% of the DBM-Approved COB (All or Nothing)	4.05% (January to April 2019)	4.50%	0.00%
Sub-Total	30%				0.00%

Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
INTERNAL PROCESS					
SM 6: Improve Support Systems for Effective and Efficient Processes	10%	100% Implementation of Phase II of the ISSP (All or Nothing)	As of June 2019, three (3) out of five (5) systems (SHFC Portal, Kiosk & Inventory Management System) were already implemented while the remaining two (2) systems (Financial Management System and Document/Knowledge Management System) are already in the preparation stage of the implementation.	0.00%	0.00%
Sub-Total	10%				0.00%
LEARNING AND GROWTH					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Re-Certification (All or Nothing)	On-going Internal Quality Audits are to be conducted from July 3 to July 17, 2019 in preparation for the ISO 9001:2015 Re-Certification tentatively scheduled on August 14, 2019.	0.00%	0.00%
SM 8: Percentage of Identified Employees with Competency Gaps Addressed	5%	At Least One (1) Competency Gap Closed for 100% of Employees with Competency Gaps (Based on the 2017 Competency Assessment)	51 out of 182 employees or 28% with at least 1 competency gap addressed	0.00%	0.00%
Sub-Total	15%				0.00%
TOTAL	100%				0.00%

Prepared by:


FLORENCIO R. CARANDANG, JR.
OIC-Vice President
Planning and Policy Department

Reviewed by:


LOURDES P. PANALIGAN
OIC-Vice President
Internal Audit Department