



15 MAY 2019

ATTY. RONALD PAUL O. CAJUCOM
Officer in Charge
SOCIAL HOUSING FINANCE CORPORATION (SHFC)
 BDO Plaza, 8737 Paseo de Roxas,
 Makati City

ACKNOWLEDGEMENT RECEIPT

LETTER **14 MAY 2019**
 DATE:

RE: **SUBMISSION OF SHFC's 1ST QUARTER REPORT OF PERFORMANCE SCORECARD**

The said document was officially received by the Governance Commission on 15 May 2019 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 328-2030 or (02) 318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: 0-0312-15-05-2019-007174.

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Received by:

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 Date and Time





Kaagapay ng Komunidad sa Maginhawang Pamumuhay



14 May 2019

OCD-2019-001

SAMUEL G. DAGPIN, JR.
Chairman
Governance Commission for GOCCs

SUBJECT : **SUBMISSION OF SHFC's 1st QUARTER REPORT**

Dear Chairman Dagpin,

Greetings!

This Office respectfully submits the audited updated status of SHFC accomplishment based on the performance scorecard as modified by GCG (January to March 2019).

Sincerely,

Atty. RONALD PAUL O. CAJUCOM
Officer-in-Charge
Enforcement, Risk Management and Compliance Department





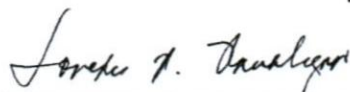
Kaagapay ng Komunidad sa Maginhawang Pamumuhay



MEMORANDUM

FOR : OFFICE OF THE LEGAL AFFAIRS DEPT. – COMPLIANCE UNIT
FROM : THE INTERNAL AUDIT DEPARTMENT
SUBJECT : SHFC JANUARY TO MARCH 2019
ACCOMPLISHMENT REPORT
REFERENCE : IAD 2019_011
DATE : 06 MAY 2019

We are transmitting herewith the audited Updated Status of SHFC Accomplishment based on the Performance Scorecard as Modified by the CGC (January to March 2019).


LOURDES P. PANALIGAN
OIC-Vice President

cc: Planning & Policy Department



05/06/19
4:29 PM

**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE
PERFORMANCE SCORECARD AS MODIFIED BY THE GCG
(January to March 2019)**

Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SM 1: Increase Number of ISFs Provided with Housing Finance Assistance	35%	25,000 ISFs	4,008 ISFs	16.03%	0.00%
Sub-Total	35%				0.00%
STAKEHOLDERS					
SM 2: Percentage of Satisfied Customers	10%	90%	Terms of Reference for the Procurement of Consulting Services of the 2019 Client Satisfaction Survey was approved on April 1, 2019	0.00%	0.00%
Sub-Total	10%				0.00%
FINANCE					
SM 3: Improve Collection Efficiency Rate	10%	84%	74.05% <i>(January 2019)</i>	88.15%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱140 Million	₱23.37 Million <i>(January 2019)</i>	16.69%	0.00%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% of the DBM-Approved COB <i>(All or Nothing)</i>	1.63% <i>(January to February 2019)</i>	1.81%	0.00%
Sub-Total	30%				0.00%

GCGQR-PD2019-03

